The Luxembourg financial center in a new world Thomas Feld

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Agenda



Introduction Key Topics & Developments 2017 Luxembourg viewed from inside and outside



3

4

Insights into the financial sector Banks Investment Funds Insurance



Outlook

The views expressed in this presentation are those of the presenter and not the opinion of KPMG



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2

KPMG Introduction

Key Topics & Developments in 2017



Global & Political

- Geopolitical issues (Syria, Turkey, North Korea, Saudi Arabia etc)
- EU set up after BREXIT
- European nationalism & separatism (Scotland, Catalunya)
- Elections in European core countries (NL, F, DE)
- New role definition by US and China



Luxembourg

- Future strategy for the country
- Continuing dependency on the financial industry
- Attracting new business
- Public debt increasing
- Tax Reform 2018
- Elections 2018



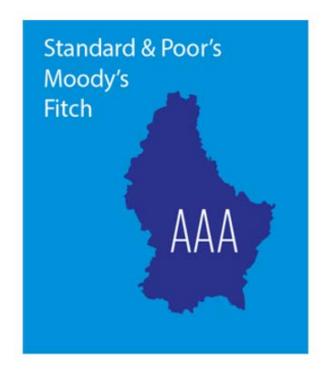
Financial Market

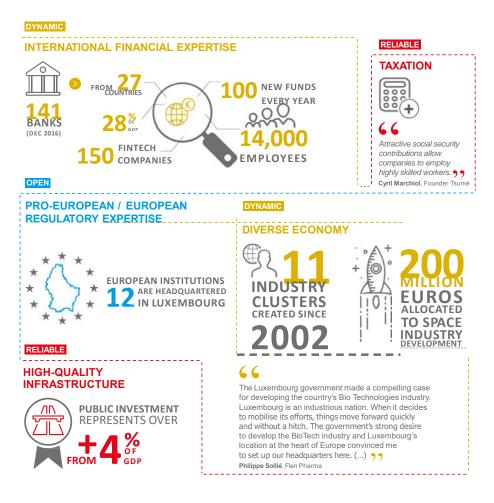
- Stock markets soaring
- ECB QE and Interest Rates (Low/Zero/Negative)
- Non-performing Loans
- Regulatory Landscape
- Consolidation of banks
- BREXIT Implications
- International Tax Initiatives
- Digitalisation



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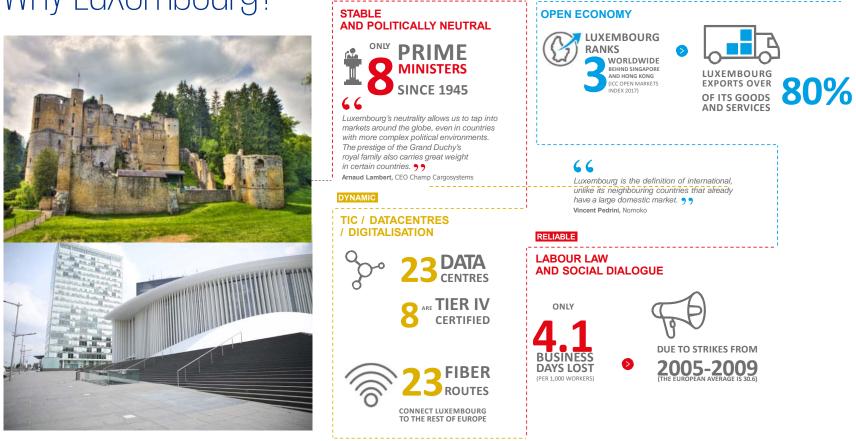




Source: www.luxembourg.public.lu September 2017

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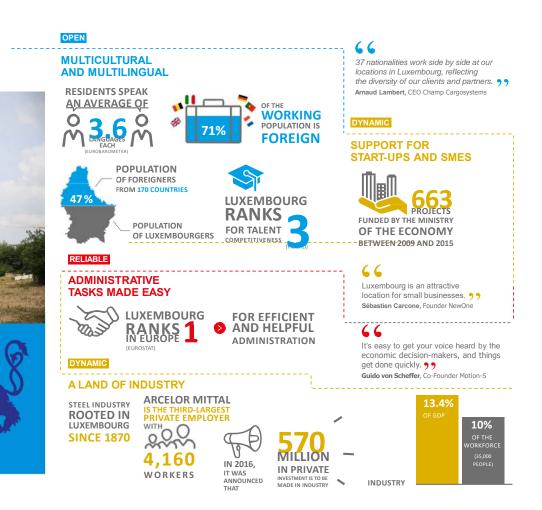
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Source: www.luxembourg.public.lu September 2017

Stable political, social and economic environment

· Qualified and multiligual workforce

Competitive tax and social security costs

Modern legal and regulatory framework

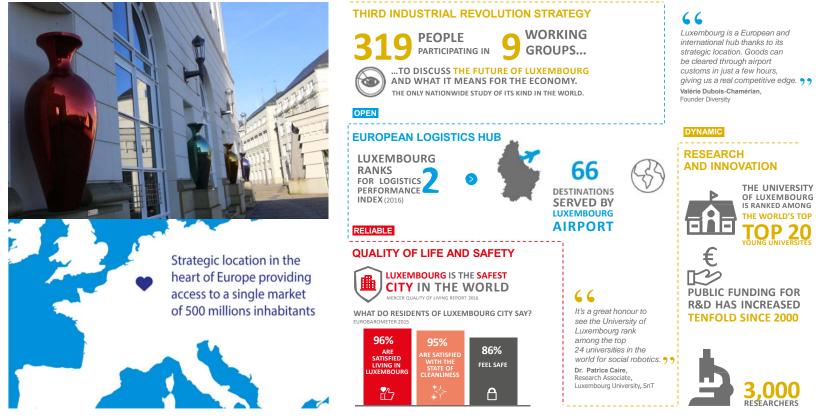
Wide network of double-taxation treaties

Diverse range of research centres

Pleasant guality of life



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DYNAMIC

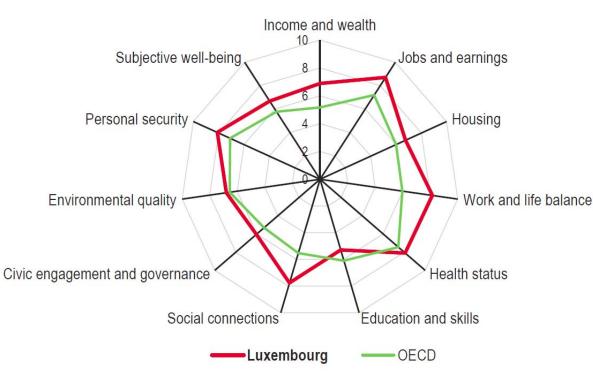
Source: www.luxembourg.public.lu September 2017

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OECD's view on Luxembourg

Life is good in Luxembourg



Main messages

- Luxembourg's economic performance is strong.
- The short-term fiscal stance is adequate. However, Luxembourg faces high agerelated costs.
- The modernisation strategy will require improvements in education outcomes, especially for immigrants, and better upskilling of workers over their lifetime.
- Inclusive growth would also benefit from reducing work disincentives faced by low-skilled youth, women and older workers.

Source: OECD (2016): OECD Better Life Initiative 2016

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9



EU Regional Competitiveness Index (RIC)

RCI Luxembourg 2016: 7 / 263

Basic Dimension	Efficiency Dimension	Innovation Dimension	
Institutions	Higher Education and lifelong Learning	Technological Readiness	
Macroeconomic Stability	Labor Market Efficiency	Business Sophistication	
Infrastructure	Market Size	Innovation	
Health			
Basic Education			

Best in Class: Labour market efficiency, technological preparedness, bank and insurance services

Rankings: 1 London 2 Berkshire 3 Utrecht 4 Stockholm 5 Surrey 6 Hovedstaden 8 Île de France



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Top 15 Western Europe Centers

GFCI: Global Financial Centres Index								
	GFC	CI 22	GF	CI 21	Change in Rank		Change in Rating	
Center	Rank	Rating	Rank	Rating				
London	1	780	1	782	0		-2	-
Zurich	9	704	11	718	2		-14	-
Frankfurt	11	701	23	698	12		3	
Luxembourg	14	695	18	708	4		-13	-
Geneva	15	694	20	704	5		-10	-
Paris	26	680	29	679	3		1	
Dublin	30	672	33	663	3		9	
Amsterdam	33	667	40	647	7		20	
Stockholm	39	660	46	630	7		30	
Jersey	40	658	43	633	3		25	
Guernsey	41	657	47	629	6		28	
Vienna	42	656	64	611	22		45	
Copenhagen	43	655	52	623	9		32	
Oslo	46	650	44	632	-2	-	18	
Glasgow	49	647	53	622	4		25	

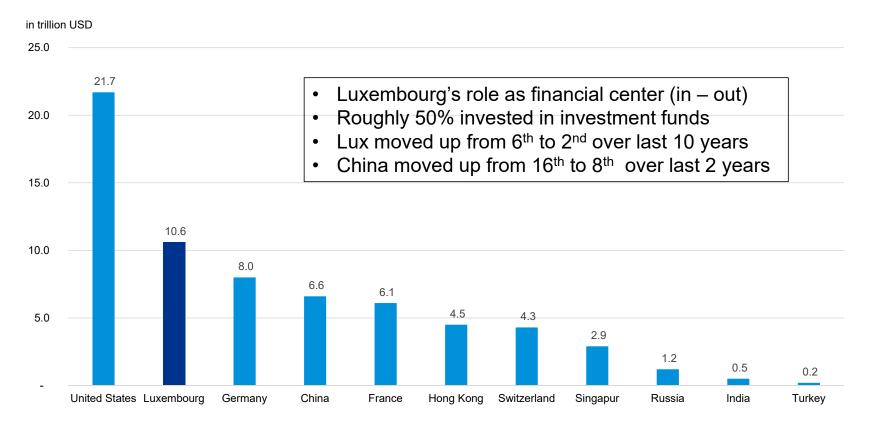
Source: longfinance.net

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Foreign Financial Assets



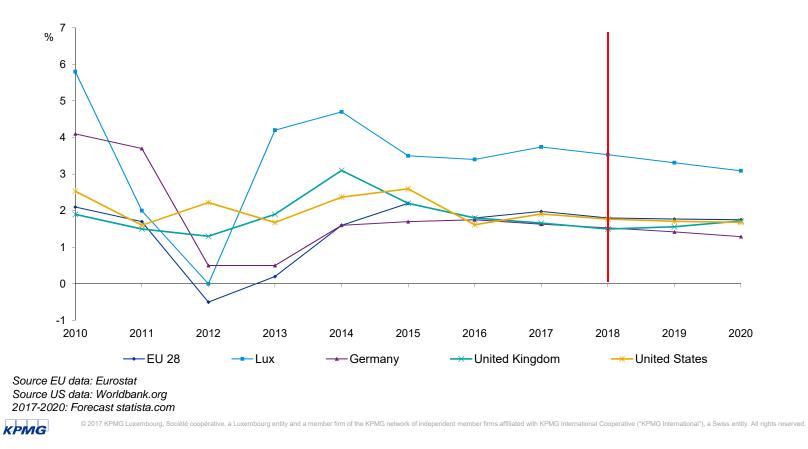
Source: McKinsey Global Institute, The new dynamics of financial globalization 2017

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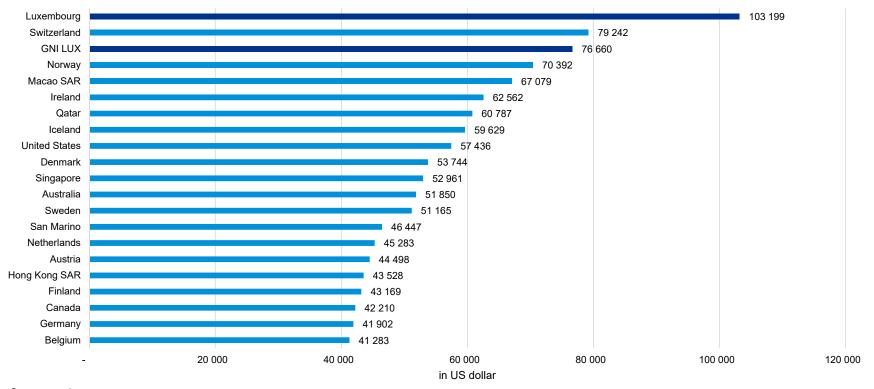
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GDP growth rates



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GDP per capita 2016



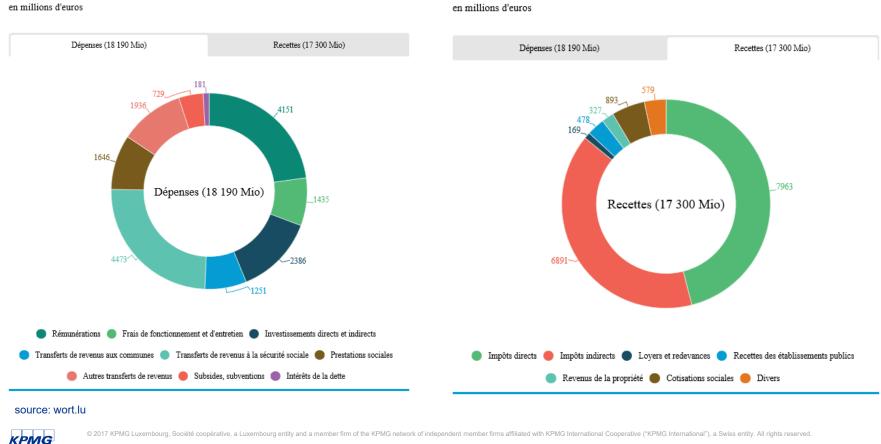
Source: statista.com GNI LUX: databank.worldbank.org

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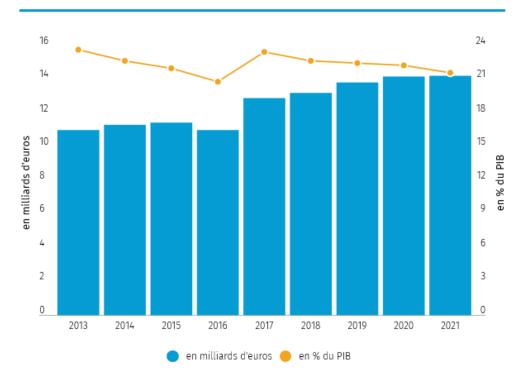
Budget 2018 - Expenses



- Income

Public debts

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Sources : STATEC (2013 - 2016) ; site officiel du Budget de l'Etat (2017 - 2021)

source: wort.lu

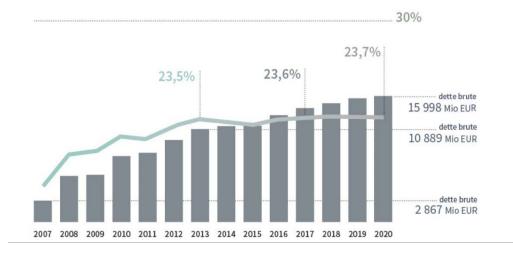
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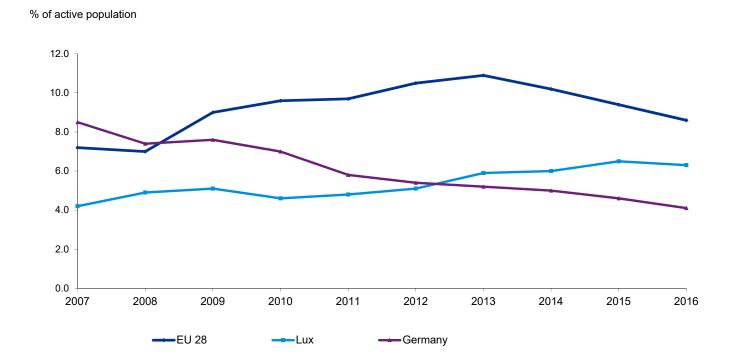
Evolution de la dette des administrations publiques



source: budget.public.lu

17

Unemployment rate



Source: Eurostat

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Employment in the financial sector

2016 saw an increase in staff numbers in all areas of the financial sector: in total more than 45,000 employees

Type of financial sector entity		Number of staff	Change in number and %
Banks	}	26,060	▲ 118 0%
Professionals of the Financial Sector	}	15,493	▲ 119 ▲ 1.0%
Management Companies	}	4,318	▲241 ▲6.0%

Source: CSSF, KPMG Banking Insights 2017



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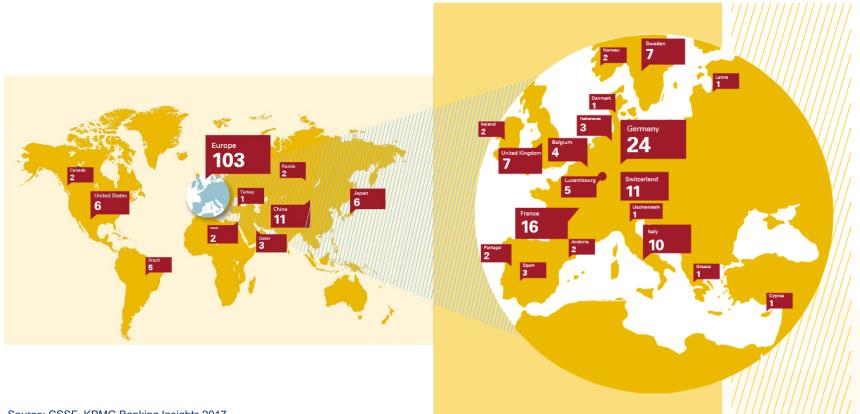


Insights into the financial sector





The International nature of Luxembourg banks



Source: CSSF, KPMG Banking Insights 2017

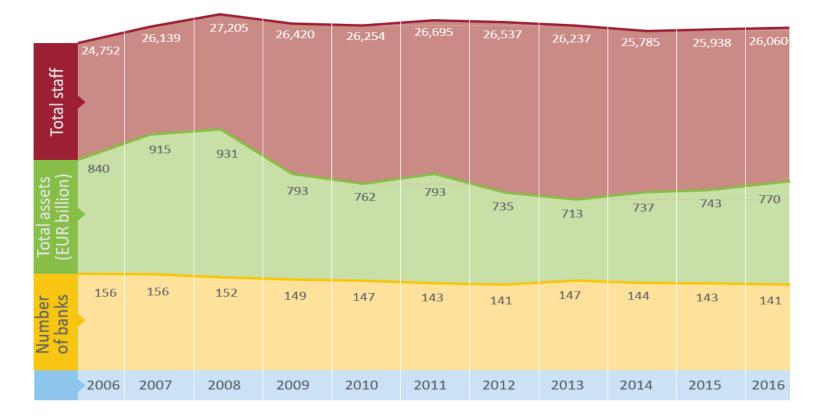
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Number and geographical origin of Luxembourg banks

Size of the Luxembourg banking industry



Source: CSSF, KPMG Banking Insights 2017

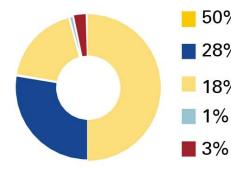
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Assets and Liabilities

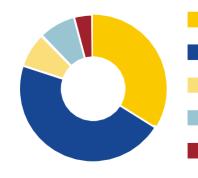
Composition of assets 2016



- **50%** Loans and advances to credit institutions
- 28% Loans and advances to customers
- 18% Fixed income securities
 - 6 Financial assets held for trading
 - 6 Other assets

Composition of liabilities 2016

4%



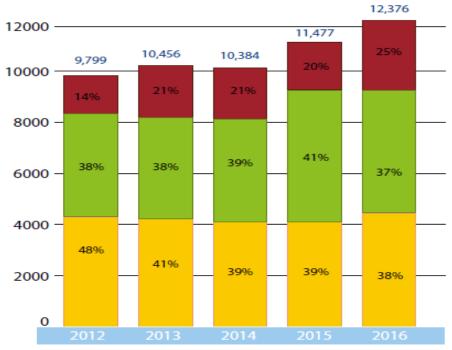
- 34% Liabilities to credit institutions
- 46% Customer deposits
 - 8% Debt securities
 - 8% Capital and reserves
 - Other liabilities



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Banking Income





Other Net Revenue (including dividends for year 2014 and 2015)

Source: CSSF, KPMG Banking Insights 2017

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Banking expenses

Expenses

Employee costs	€ 3.1 billion 0%	
Other charges	€ 2.9 billion	up 2,4%
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Total expenses	€ 6.0 billion	up 1,2%
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Source: CSSF, KPMG Banking Insights 2017

- Staff cost remain stable and in line with the development of number of employees
- During 2015 and 2016, other charges rose by more than EUR 500 million which is mainly linked to IT investments due to new regulations.

Small institutions are being hit harder than the «big players»



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Proportionality in banking regulation for small institutions

Advantages

- Fundamental relief in administrative expenses for small institutions
- Clear and consistent distinction creates effective simplification



Disadvantages

- Frameworks for small and large institutions have to be coordinated
- Possible definition problems for threshold values



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The Luxembourg Private Banking sector - Overview

More Assets, less revenue:

- Private Banking AuM in Luxembourg rose
 by 3% compared to the previous year, reaching €361bn
- This evolution confirms a consolidation of the sector, with AuM now standing at 35% above the level reached before the financial crisis in 2008

AuM	EUR 360.7 bln* (EUR 350.6 billion**)	+3% 🎵
Revenues	EUR 1.64 bln of revenues* (EUR 1.66 bln**)	-1.2% 🔰
FTEs	Directly employed: 6,733* (6,605**) Client facing staff: 1,427* (1,544**)	+1.9% 🎵

- There is however a **decrease in the revenues** mainly linked to the global shift to **(U)HNWIs** (smaller clients are historically more profitable), to the **low interest rates** environment and to the **increase in operating costs** due to IT investments and regulatory requirements (ROA down to 4% compared to 2015)
- The number of staff **increased by 1.9%**, after two consecutive years of contraction, compared to the overall increase of 0.5% for the banking sector

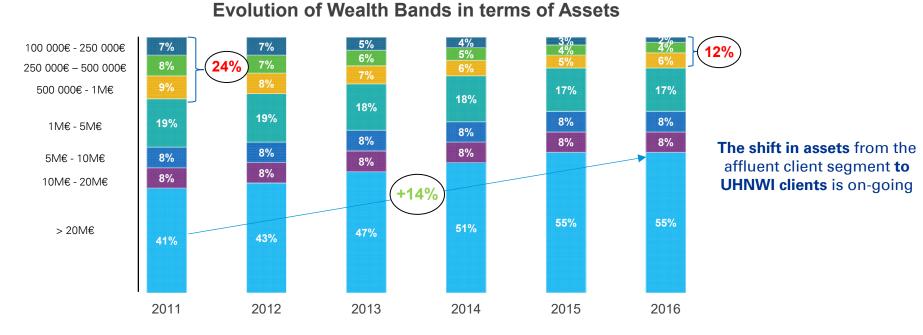
Source : PBGL / KPMG analysis

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The Luxembourg Private Banking sector - AuM



Source : PBGL / KPMG analysis

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Areas to watch out for 2018

3 Supervision Areas with top priority:

- Business models & determining factors of earnings power
- Credit risk with focus on NPL and concentration risk
- Risk management



EUROPEAN CENTRAL BANK

App-only banks

New entrants are trying to capitalize on customer use of digital technology. They have no costly branch network or call centres, **it's all about the app**. Monzo reported 240,000 active customers earlier this year and estimates that this will go up to half a million by year end with the launch of their current accounts. The secret to success for all app based banks will be **large scale customer capture**.

Open Banking and PSD2

Customer centricity is a fundamental value of Open Banking and could result in a new wave of "customer layer" entrants and payment initiation services.

Payments

Even before PSD2, the payments space was evolving fast – see the recent Vantiv/Worldpay merger. The UK's Payment Systems Regulator believes up to ten new providers could gain **access to the interbank payment system** within one year.

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Development of the funds sector



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32

Top players: Fund Administrators & Promoters

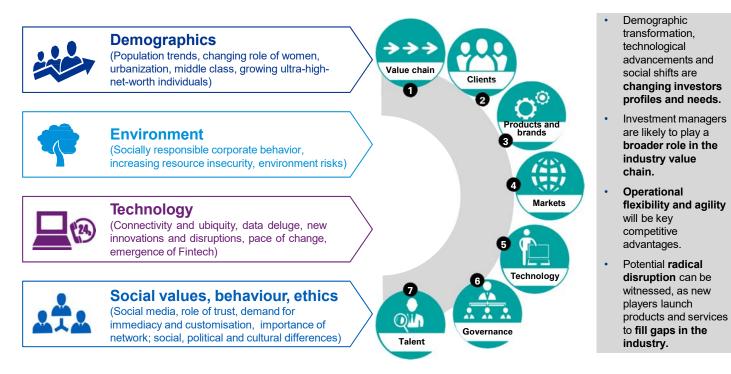




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Megatrends: opportunities and challenges

Shifts in demographics, environment, technology and social values and behaviors continue to reshape the asset management landscape



Source(s): 1. 'Investing in the future', KPMG, 2015

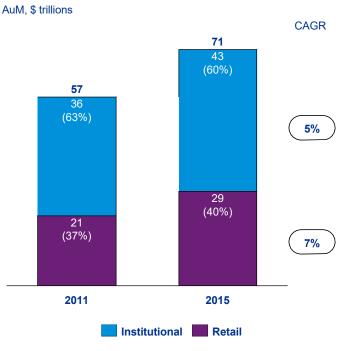


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Increase in retail investments

The shift towards retail investors requires managers to re-examine their channel and product strategies

Investor structure of global asset management industry⁽¹⁾



Source(s): 1. 'Global Asset Management 2016: Doubling Down on Data', BCG.

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Global asset management is gradually shifting from institutional to retail.

- The proportion of retail investment **increased from 37% to 40%**, and absolute asset size grew by 35% between 2011 and 2015.⁽¹⁾.
- Total global AUM increased from US\$57trillion to US\$71trillion, where **retail sector contributed more** than institutional.⁽¹⁾

The shift towards retail is mainly driven by:

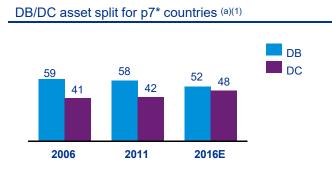
- · Worldwide rise of wealth, especially in developing markets
- Rise of long term investment products such as insurance and retirement plans
- Weak performance of pension plans which leads to diminishing asset value
- Gradual shift from DB to DC plans which provides more discretionary power to retail investors

Due to the expected continuing rise of retail investment, asset managers have adjusted their strategies, for example:

- In 2016, Schroders signed **strategic partnership** with Hartford Funds, which will assist with retail channels
- PIMCO is implementing distribution partnerships in Asia, such as Hong Kong and China with a focus on private and retail banks, insurers and independent Advisors

Pension funds: shifting from DB to DC

Pension assets continue to grow but gradually shifting from Defined Benefits (DB) towards Defined Contribution (DC), which has a significant impact on asset allocation



Asset allocation trends (4)



Equities Bonds Others Cash

Growth of pension asset

Pension fund assets continue to grow, mainly driven by the rise of DC pension funds.

five years.(1)

 DC fund grew at 5.6% CAGR over the past 5 years, outweighing DB assets, which have grown at 2.6%.⁽¹⁾

Shifting from DB to DC

There is a gradual shift of pension assets from DB to DC, due to the reform of retirement offerings.

- It is estimated that DC assets accounted for more than 48% of global pension assets in 2016, compared with 41% in 2006.
- In 2015, only 20% of the Fortune 500 companies offered a DB plan (traditional or hybrid) to new hires, decreasing from 59% among the same employers in 1998.⁽³⁾
- Of the 60% companies with DB plans, 52% have changed or closed their DB plans ⁽⁴⁾.

Increasing allocation on alternatives

Allocation to other assets including alternatives has increased from 4% in 1997 to 24% in 2016, while, allocations to equities and bonds have decreased.⁽¹⁾

Note(s): a. P7 countries include Australia, Canada, Japan, Netherlands, Switzerland, UK and US Source(s): 1. 'Global Pension Assets Study 2017', Willis Tower Watson, 2017; 2. 'Global pension fund assets edge upwards in 2016', Willis Tower Watson, 2017; 3. 'The Big Push To Insource Pension Assets?', Pension 360, 2017;



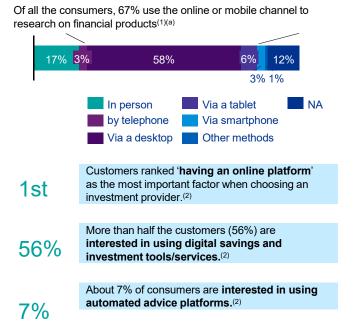
4. 'A Continuing Shift in Retirement Offerings in the Fortune 500', Tower Watson, 2016 © 2017 KPMG Luxembourg, Société coopérative, a Luxembourg entity and a member firm of the KPMG network of independent member firms affiliated with KPMG International Cooperative ("KPMG International"), a Swiss entity. All rights reserved.

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Customer experience: Online accessibility and mobile

Online accessibility and mobile services have become a 'must have' to attract a new generation of customers

Customer trends



Key insights

Digital presence is imperative for both traditional players and disruptors to market financial products.

Online platforms are gaining customer traction and enable crossselling of products.

Digital innovations can lower the barrier of investing, and when combined with in-person services, would cater to a wider customer segment.

Note(s): a. Based on survey of 1684 users aged 18+ who own any financial product;

Source(s): 1. 'Mobile Financial services - UK - February 2015', Mintel; 2. 'Consumers, Saving and Investing - UK - January 2017', Mintel

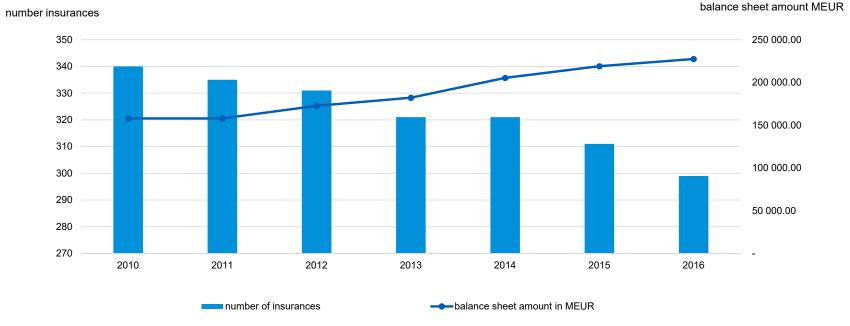


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KPMG INSURANCES

Development of the insurance sector



Source: CAA Annual Report 2010 - 2016



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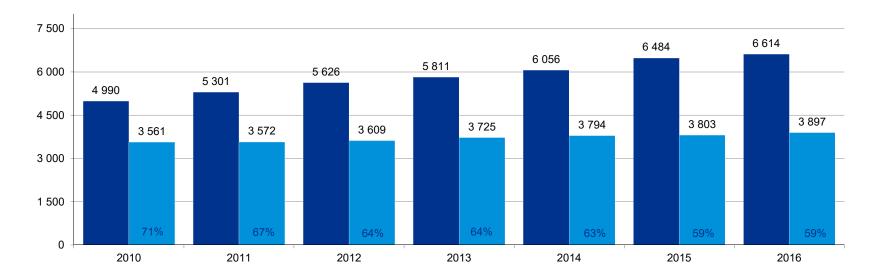
Luxembourg - a new hub for Insurance companies?

- London is the most important hub for the European insurance market
- Due to the loss of access to the European Single Market after Brexit, a lot of insurers are searching for new locations
- The most attractive locations are Luxembourg, Brussels and Dublin

Some insurers already decided for Luxembourg



Employment in the insurance sector



Employees

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Employees

of which are employed in Lux

Source: CAA Annual Report 2010 - 2016

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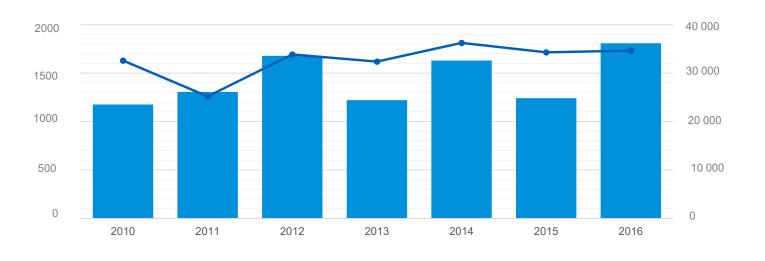
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Profitability of the insurance sector

Result in million EUR

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Gross premiums in million EUR



Result in million EUR

-Gross premiums in million EUR

Source: CAA Annual Report 2010 - 2016

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Digitalisation - the end of traditional insurance?



Car sharing concepts and autonomous driving

New Challenges

Less damage?

Therefore: Less need

for insurers?



Smarthome incl. detection systems for fire, water, gas, etc. in houses

Need to evolve from simple *risk taker* to *value-added service provider*

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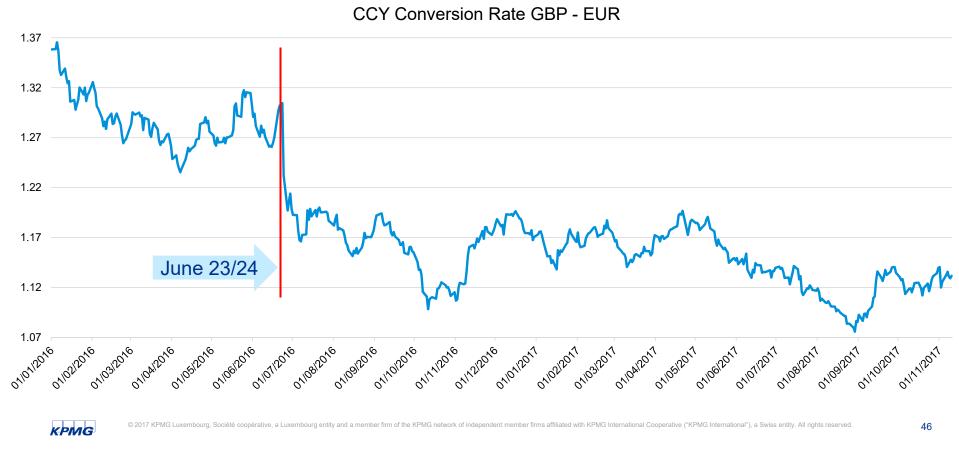
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KPMG What is coming next?



GBP/EUR remains low since Brexit referendum



What's in it for Luxembourg?

Passport rights:

- 5.467 entities settled in the UK have 359.953 passport rights
- Without these rights, no financial services may be offered in the EU
- Entities are looking for a new mainstay in the EU continent
- \rightarrow Luxembourg is a potential destination

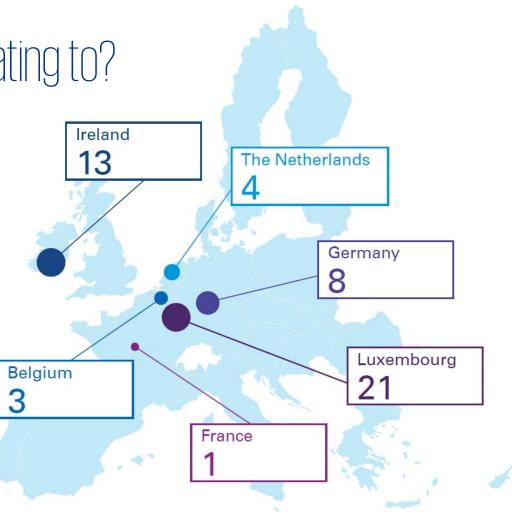
Decision 20 Nov 2017 - Reallocated from London:

- \rightarrow EBA will find new home in Paris where ESMA is already
- \rightarrow EMA going to Amsterdam









Source: Press announcements up to June 2017

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Euro-Clearing after Brexit

London is facing renewed pressure over its dominance of the €1tn (£880bn)-a-day euro clearing

The move by the Frankfurt-based ECB – the central bank for the 19 countries using the euro – follows a report by the European commission that called for the EU to have more powers over clearing of financial products denominated in euros after Brexit.

Using the technical term for clearing houses – central counterparties – the ECB made clear that London was in its regulatory sights, as it demanded "clear legal competence in the area of central clearing". The bank said: "These powers include a significantly enhanced role for central banks of issue in the supervisory system of central counterparties, in particular with regard to the recognition and supervision of systemically important third-country CCPs clearing significant amounts of euro-denominated transactions."

What is euro-denominated clearing?

Euro-denominated clearing refers to the trade of financial products, such as derivatives priced in euros. Clearing houses act as buyer and seller in these trades. They agree to take on the risk of a default, on behalf of the actual buyers and sellers such as investment banks, in exchange for a payment. London clearing houses dominate the euro side of things, dealing on a daily basis with €1tn of foreign-exchange contracts (converting an amount of euros into another currency), compared with €400bn in New York.



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The argument about where euro clearing should take place raged even before the referendum.

George Osborne, when he was chancellor, had taken the matter to the court to fight an attempt by the ECB to argue that clearing houses – such as the LCH – should be based in the Eurozone when they handle trades in euros. In 2015, the general court of the EU had ruled that the ECB did not have the power to demand such a move.

The euro clearing issue is one of many competitive threats to the City in the wake of the Brexit vote. Europe's pre-eminent financial centre is also battling to retain major investment banks – from Goldman Sachs to UBS – that are openly considering moving British-based operations to the EU.

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Source: theguardian.com 23 July 2017



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49

KPING Digitalisation

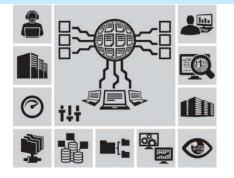
Breakthroughs are revolutionizing the economy

Technologies of the future and their economic effects until 2025

Sales of new industries

Mobile Internet 3,7 through 10,8 th USD Artificial Intelligence 6 th USD The Internet of Things 2,7 through 6,3 th USD

Big Data 90% of the world's data has been generated in the last two years



Loss of work places due to intelligent computing 140 Millions



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51

"The only thing that's changed is everything" (Apple)

"In the land of the digital deficit"

The 21st century technologies are dominated by the US, Asia and Israel Europe has missed out on digitalisation:

- Banks usually do not transfer funds until the next working day
 - > Technically this should be feasible within a few seconds
- Complex 22-digit IBAN numbers are required
 - Why are e-mail addresses not accepted? PayPal has been doing this for a long time already
- Banks charge about 30 EUR to transfer 1.000 EUR from Luxembourg to New York
 - Startup company TransferWise does the same job faster and for only 4,98 EUR
- Tax Offices accept tax returns electronically, but all the vouchers must be sent by post

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Apple, Google & Co. - new competitors for banks

The "Big5" are heading towards banking and payment systems:





Google



- Facebook obtained a banking license in Ireland in 2016
- According to media articles, Google has held a banking license since 2007
- Google, Apple and Amazon offer payment systems for their customers
- Microsoft is said to have a license for finance transfers with one of its subsidiaries in the US

→ With PSD2 EU-directive, the framework is changing in favor of these tech giants

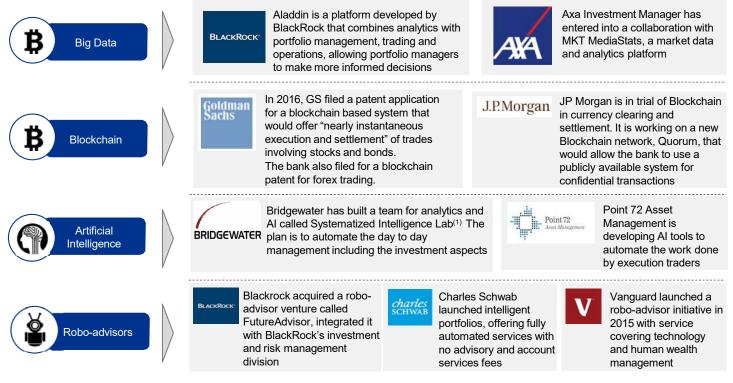
interface infrastructure vs. data protection

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53

Traditional players expanding in the digital sector

Traditional players are responding to the disruption by developing or acquiring new technologies



Source(s): 1. IMD



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Cyber attacks on banks: The risks are increasing

Worldwide: on average 85 attacks per Bank & year

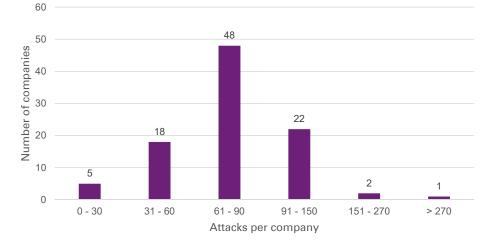
Every third attack is successful.

For ca. 50% of the affected companies, it takes several months to reveal a successful attack. 64% of revealed attacks are revealed by the companies' own IT security personnel. Most popular method: Phishing-Mails. Targets: client data & cash transactions. Not all attacks are coming from outside. Focus of IT supervision: privileged users.

Password protection alone is a thing of the past Not *everything* can be protected: Companies must invest permanently and purposefully.

Critical systems must be protected, privileged users supervised.

Banks & Financial Companies who revealed cyber attacks



Source: Accenture

55

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КРМС



Luxembourg Tax Reform

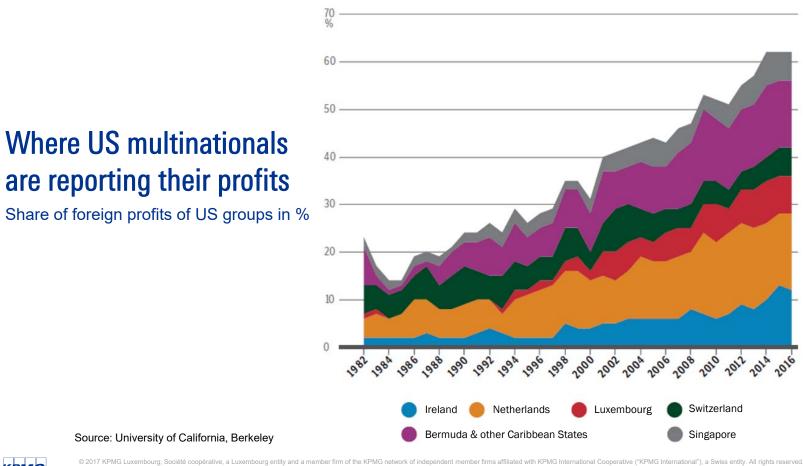
- Total Corporate Tax Rate 2018 is 26,01%
- Minimum net wealth tax for SOPARFIs was increased to 4.815€ (+50%)
- Taxe d'Abonnement for funds still applicable

Important tax developments at OECD, EU or country level		
BEPS	Base Erosion Profit Shifting	
ATAD	Anti Tax Avoidance Directive	
CRS	Common Reporting Standard	
СССТВ	Common consolidated Corporate Tax Base;	
EU Tax Transparency		
Automatic exchange of information		
Country by country reporting source: KPMG		



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Multinationals' tax practice



крмд

FATCA & CRS - Transparency



"I deal with tax avoidance - he deals with tax evasion."

Towards a common standard on automatic exchange of information



For many years countries around the world have been engaging in the automatic exchange of information in order to tackle offshore tax evasion and other forms of non-compliance.

Since 2012, many jurisdictions have opted to implement FATCA on an intergovernmental basis, and, more specifically, to collect and exchange the information required to be reported under FATCA on the basis of a Model 1 FATCA Intergovernmental Agreement ("IGA").

Many of these jurisdictions have decided to leverage the investments made for implementing the FATCA IGA to establish automatic exchange of information relationships with other jurisdictions.

As a result, OECD, together with the G20 countries and in close cooperation with the EU have developed the Standard for Automatic Exchange of Financial Account Information in the form of a standardized automatic exchange model, which builds on the FATCA IGA to maximize efficiency and minimize cost

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Paradise Papers - Compliance and Reputation

"... Isle of Man is today what Luxembourg used to be."

Legal but not legitimate?

- Compliant to legal requirements
- Moral benchmarks vs laws?
- Apple: profits 62bn\$ tax 16bn\$



Source: FAS 12.11.17





Outlook



Banks



Luxembourg



Funds

- "blood, sweat & tears"
- More and stricter regulation
- Higher cost, lower income
- ECB regulation aims to achieve a level playing field
- Increased competition in a complex environment
- Digitalisation & new players

- Initiatives were triggered in the past years for sustainable growth outside the financial sector
- Ongoing long-term investments
 in education and infrastructure
- Public debt & Pension system
- Elections in 2018 and continuing Government commitment

• Fund ecosystem

- Demographic trend requires investments in equity instruments
- Funds are the best way to invest in equity
- EC proposal for ESMA responsibilities regarding 3rd country funds as a risk



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Thank you very much for your patience!

The Luxembourg financial center in a new world

Thomas Feld December 2017

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Merry Christmas & a happy & successful New Year 2018



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64